1. Nature and Purpose of the Service

The IELTS Speaking Mock Exam is a **diagnostic and developmental service** designed to help candidates understand their **current speaking level** and identify **specific areas for improvement** based on the official IELTS Speaking assessment criteria.

The core purpose of this service is **not the band score itself**, but the **quality of feedback** provided. While an estimated band score is shared, it is used only as a reference point. What matters most, and what this service is built around, is **clear, criteria-based, constructive feedback** that helps candidates understand how to move forward.

2. What the Service Includes

The IELTS Speaking Mock Exam includes:

- A **full IELTS Speaking test simulation** (Parts 1, 2, and 3)
- Assessment based on the **official IELTS Speaking criteria**:
  - Pronunciation
  - Fluency and Coherence
  - Lexical Resource
  - Grammatical Range and Accuracy
- **Immediate verbal feedback and coaching** after the simulation
- A **personalised written study plan**, delivered within **72 hours** after the session

Feedback focuses on:

- strengths,
- priority improvement areas,
- concrete language-related issues observed during the test,
- and practical guidance on what to study next.

Where relevant, the study plan may include references to learning resources such as videos, materials, or books to support further preparation.

3. Test Simulation and Session Structure

The mock exam is designed to be **as close as possible to the real IELTS Speaking test** in terms of:

- structure,
- timing,
- question style,
- and overall flow.

All questions used are based on **previous IELTS exams** or carefully selected, verified IELTS-style materials.

Session structure:

- **15 minutes** – uninterrupted IELTS Speaking test simulation
- **Approximately 45 minutes** – feedback, explanation, and coaching

Total session length: **approximately 60 minutes**

The mock exam itself is **not interrupted** at any point.

4. Recording and Use of Session Data

The session is recorded **solely for internal quality and accuracy purposes**.

The recording is used to:

- review performance carefully after the session,
- ensure accurate observation of language features,
- and prepare a more detailed and reliable written study plan.

Recordings:

- are **not shared with the client**,
- are **not used for marketing or training purposes** without explicit consent,
- and are **deleted after the feedback process is completed**, unless separate, explicit permission is requested and granted.

5. Band Score Language and Limitations

Candidates receive:

- an **estimated band score**, accompanied by qualitative explanation,
- and, where appropriate, commentary on performance variability.

It is clearly explained that:

- speaking performance can vary from day to day,
- results may be influenced by factors such as topic familiarity, stress, fatigue, or emotional state,
- and no single performance can predict a final IELTS result with certainty.

This service:

- is **diagnostic and developmental** in nature,
- does **not guarantee** any IELTS band score,
- and does **not represent an official IELTS result**.

Who This Service Is For

This service is suitable for:

- candidates who need clarity about their current speaking level,
- individuals who want detailed, criteria-based feedback,
- learners at **pre-intermediate (CEFR strong A2) level and above** who can sustain a speaking interaction,
- and anyone seeking professional diagnostic feedback on spoken English, whether or not they are immediately sitting the IELTS exam.

Who This Service Is Not For

This service is **not suitable** for:

- complete beginners who are unable to communicate in English,
- candidates expecting a guaranteed band score,
- individuals looking for shortcuts, quick fixes, or predictions of exam results,
- or those unwilling to engage with honest, professional feedback.

Client Responsibilities and Technical Requirements

To ensure the quality of the session, clients are expected to:

- have a **stable internet connection**,
- use a **working camera and microphone**,
- be in a **quiet, private space** with no interruptions,
- and review any preparatory materials shared in advance (e.g. explanatory videos).

If the client is late:

- the examiner will wait up to **15 minutes**,
- and rescheduling may be possible depending on availability.

Technical issues on the client's side may require rescheduling in line with the Refund & Cancellation Policy.

Communication and Scope of the Service

Communication related to this service typically takes place via:

- email,
- or the platform/channel used during booking (e.g. Instagram or email).

The service concludes with the **delivery of the written study plan**.

This service **does not include**:

- ongoing coaching,
- follow-up feedback beyond what is described above,
- or unlimited post-session communication.

Further services (such as coaching, courses, or programmes) may be offered separately, but are **not included** in this service.

Professional Principles and Working Agreement

This service is delivered in alignment with Studdia's **Working Agreement**, which is based on core values including:

- honesty and transparency,
- respect and professional communication,
- commitment to quality and learner development,
- focus on learning outcomes over numbers,
- and continuous improvement, informed by Agile and SCRUM principles.

Clients are expected to engage respectfully and professionally. Studdia reserves the right to discontinue the service if behaviour is not aligned with these principles.

Responsibility and Disclaimer

While this service supports informed preparation, **responsibility for exam preparation and final IELTS performance remains with the candidate**.

The IELTS Speaking Mock Exam provides professional feedback based on observed performance on a specific day. Final exam results may differ due to multiple external and personal factors.

Final Acknowledgement

By booking this service, the client confirms that they understand and accept:

- the nature and purpose of the IELTS Speaking Mock Exam,
- its diagnostic and developmental scope,
- and its limitations as outlined in this document.

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