

# IELTS Writing Feedback

## Refund Policy

### IELTS Writing Correction and Feedback Service Refund Policy

- 1. Refunds:** The IELTS Writing Correction and Feedback service operates on a strict no-refund policy. Once the product is purchased online, refunds will not be issued under any circumstances.
- 2. Submission Period:** Customers who have purchased the IELTS Writing Correction and Feedback service may submit their writing tasks for correction and feedback within a period of up to 6 months from the date of purchase. This allows flexibility for customers to use the service at their convenience within the specified timeframe.
- 3. Gifting the Product:** Customers have the option to gift the IELTS Writing Correction and Feedback service to someone else within the 6-month period. To do so, they should contact our customer support team with the recipient's details, and we will update the account accordingly.
- 4. Credit Towards Other Products or Services:** Customers can use the amount they have paid for the IELTS Writing Correction and Feedback service as credit towards the purchase of another product or service offered by Studdia. If the chosen product or service exceeds the credit amount, we will send an invoice for the remaining balance. If the chosen product or service is less than the credit amount, the remaining credit can be used for future purchases.
- 5. Feedback and Corrections:** The IELTS Writing Correction and Feedback service is committed to providing valuable feedback and corrections to improve your writing skills. Our team of experts will diligently review and correct the submitted writing tasks, offering constructive feedback and suggestions.
- 6. Turnaround Time:** We strive to provide timely feedback and corrections. The typical turnaround time is 48-72 hours, but this may vary depending on demand.
- 7. Policy Updates:** Please note that this policy may be updated and revised as needed. Any changes to the policy will be communicated on our website, and the revised policy will apply to future purchases.
- 8. Contact Us:** If customers have any questions, require assistance with their submissions, or wish to use their credit towards another product or service, they can contact our customer support team at [info@studdia.live](mailto:info@studdia.live) for assistance.

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